



July 13, 2016

CFPB TO REQUIRE “OPT-IN” FOR DAILY DIGEST REPORTS

Effective August 1, 2016, the Consumer Financial Protection Bureau (“CFPB”) Office of Consumer Response will only deliver Daily Digest emails to registered companies that opt-in to receive them.

Daily Digests are three separate email reports that contain details on new complaints posted in the “Active” or “Under Review” tabs or when an attachment has been added to an existing complaint.

According to a notice sent by the Office of Consumer Response to registered companies, the opt-in change will be implemented in order to make the CFPB Company Portal more useful as some companies have indicated that they do not want to receive these Daily Digest emails.

To opt-in to the Daily Digest emails a company can submit a ticket on the “Help Tab” in the CFPB Company Portal. In order to continually receive Daily Digest reports without disruption a company must opt-in before August 1.

✧ *Elizabeth Anstaett and Emily Barlage*

Darrell L. Dreher
ddreher@dtlaw.com

Elizabeth L. Anstaett
eanstaett@dtlaw.com

Margaret M. Stolar
mstolar@dtlaw.com

Robin R. De Leo
robin@dreher-la.com

Susan M. Seaman
sseaman@dtlaw.com

2750 HUNTINGTON CENTER
41 S. HIGH STREET
COLUMBUS, OHIO 43215
TELEPHONE: (614) 628-8000 FACSIMILE: (614) 628-1600
WWW.DTLAW.COM

To see previously sent ALERTS, visit our website at www.dtlaw.com

*To decline future ALERTS, please contact us at ALERTS@DLTAW.COM.
This ALERT has been prepared for informational purposes only. It does not
constitute legal advice and does not create an attorney-client relationship.*

Michael C. Tomkies
mtomkies@dtlaw.com

Charles V. Gall
cgall@dtlaw.com

Judith M. Scheiderer
jscheiderer@dtlaw.com

Susan L. Ostrander
sostrander@dtlaw.com

Emily C. Barlage
ebarlage@dtlaw.com